THE RULES OF PERSONAL DATA PROCESSING

1. The Rules of Personal Data Processing (hereinafter – the Rules) shall regulate the processing of personal data of the natural persons visiting the website www.zidiniai.lt (hereinafter – the Website), who have their accounts on the website (hereinafter – the Customers).

2. The Rules have been developed based on the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) as well as other legislation regulating personal data processing (hereinafter – the applicable legislation).

3. Data controller: Trijų Artelė, UAB, legal entity code 235497560, registered office Sporto g. 2, Kaunas, business office address Topolių g. 6, Rumšiškės, Kaišiadorių r. (hereinafter – the Company).

4. All Customer notices relating to the processing of personal data may be submitted to the Company by e-mail info@hansaflame.com or by regular mail at Topolių g. 6, Rumšiškės, 56336 Kaišiadorių r.

5. The Company, when processing the personal data of the Customers, shall follow the basic principles laid down in the applicable legislation.

6. Personal data shall be collected from the Customers themselves, who create their accounts on the website and submit the following personal data: name, surname, address, telephone number, and e-mail address.

7. The submission of personal data shall be a requirement that must be fulfilled in order to conclude a contract (to place an order). A Customer wishing to purchase the Company's products must provide the correct personal data when registering on the website for the extent specified in clause 6 of these Rules and, if they fail to provide such data, they will not be able to submit orders and / or demand their fulfilment.

8. Legal basis for the processing of personal data: processing of personal data shall be necessary for the performance of the contract with the Customer (the order placed by thereof), as well as for taking action at the request of the Customer before the conclusion of the contract (upon submission of an order).

9. Personal data shall be processed for e-commerce purposes (e-store activities) to perform the following:

9.1. process orders of goods submitted by the Customers;
9.2. inform the Customers on the order fulfilment options and provide detailed information about the properties of the goods;
9.3. draw up and provide accounting documents to the Customers;
9.4. ensure the delivery of goods to the Customers;
9.5. fulfil other obligations of the seller in the Company.

10. The Company shall undertake not to transfer personal data to third parties, except for cases of statutory mandatory provision of data. Personal data shall not be transferred to a third country or to an international organization.

11. Personal data off the Customers can be provided to data recipients of the following categories:

11.1 Company employees, who need the data for the acceptance and execution of Customers’;

11.2. competent public authorities entitled to receive personal data in accordance with the applicable legislation;

11.3. the Court, if, in order to protect the interests of the Company, an action/claim must be brought.

12. The period of personal data storage: 2 (two) years since the last login to the Customer's account on the website. Upon cancellation of the account, the Customer's personal data shall be destroyed (they shall be deleted from the computer memory, so that they cannot be restored in a conventional manner). Accounting and other documents drawn up / issued during the execution of the Customer's orders shall be kept for archival purposes in accordance with the terms established by the applicable legislation.

13. The Customers shall have the right to request the Company to do the following:

13.1. give access to their personal data processed. The Customers can access their personal data by logging in to their account on the website;

13.2. correct their personal data processed. The customers are subject to changing (updating) the submitted personal data logging in to their account on the website;

13.3. delete their personal data processed or restrict the processing.

14. The Customers shall have the right to object data processing; also, they shall have the right to data portability. A Customer who does not wish their personal data to be further processed and used for specified purposes has the right to notify the Company of the cancellation of the account. Upon receipt of the Customer's notice on the cancelation of personal data processing, the Company shall immediately and gratuitously delete the Customer's account on the website, shall cancel the processing of personal data, except for the storage, and shall notify the Customer about such actions.

15. The Customers, having notified the Company thereof in advance, shall have the right to be informed of the actions taken in relation to the processing of their personal data at the Company's business office (during business hours).

16. The Customers shall have the right to file a complaint with the State Data Protection Inspectorate regarding the actions or omissions of the Company in relation to the processing of personal data.

17. The Company's responses to the Customer shall be provided gratuitously in the same form as the request has been received no later than within 20 calendar days from the date of receipt of such request.
18. In order to ensure efficient control over the processing of personal data, uninterrupted processing of personal data and data recovery after incidents, the Company shall implement regular organizational and technical data protection measures.

19. The Company shall have the right to amend these Rules completely or in part. The rules shall be revised at least once in 2 (two) years and, if necessary, updated. The addenda or amendments to the Rules shall come into force on the day they are published on the website. Should the Customer disagree with the addendum and amendments to the Rules, he is entitled to inform the Company about the cancellation of his account within 20 (twenty) days from the date of publication of the new edition of the Rules on the website. If the Customer fails to notify on the cancellation of the account within the specified term, the Customer shall be deemed to agree to the application of the recast of the Rules.